

## PROFILE

Dynamic, passionate, and eminently successful development professional. A quick and eager learner, owner of a consistent record of success across multiple business sectors. Skilled in cutting-edge website development and customer facing application support.

## AREAS OF EXPERTISE

- AODA & WCAG 2.1 (Accessibility)
- API Development
- Bootstrap / Foundation / Tailwind
- C#
- Content Management Systems
- Customer Trainer / Support
- Data Analysis
- Git
- GraphQL
- HTML 5 & CSS3
- JavaScript
- JIRA
- jQuery
- MS SQL Server/MySQL
- .NET
- Node.js
- PHP
- React.js
- React Query
- Redux
- Responsive Web Development
- SEO
- SSIS
- Storybook
- UI/UX
- Webpack
- WordPress

...continued...

## PROFESSIONAL EXPERIENCE

**Software Engineer – Full Stack** 05/2022 to present  
Thrillworks Inc, Burlington (Remote)

Full stack cross disciplinary developer at digital acceleration company. Focus primarily on developing and shipping user-facing features using component-based UI frameworks (React) integrated with a content management system (Contentful).

- Co-developer of the [Contentful FlexFields app](#).
- Successfully re-platformed [Ryobitools.ca](#) website (component-based frontend and composable CMS integration) - improving performance metrics and conversions.
- Lead team of developers in the architecture and development the front-end build for one of our health care start-up clients.
- Maintained and added features to high traffic site [WalmartRewards.ca](#).
- Track record of taking projects from ideation to production whether individually or as part of a team.
- Worked harmoniously with internal teams (Design, QA, DevOps, Product) and able to communicate clearly with clients directly to ensure project success.

**Senior Front-End Developer** 09/2020 to 05/2022  
Reason One Inc, Toronto (Remote)

Sr. Front-End Developer at digital agency. Focus primarily on custom built Kentico CMS (.NET MVC), JavaScript, React and WordPress implementations with a heavy focus on AODA/WCAG 2.1 compliance. Sample sites: [aaaai.org](#), [prismahealth.org](#)

- Day to day involves HTML/CSS, javascript, webpack, React, as well as mentoring/code review/peer programming with other senior and junior developers, in an agile environment.
- Member of [Reason One Mentorship & Scholarship Program](#) committee.
- Take part in estimating projects and tasks, client requirements gathering, design reviews and interviewing potential new staff across the company.

**Front-End Developer** 04/2019 to 09/2020  
Thentia Corporation, Toronto

## EDUCATION

**M.S., IT, eCommerce (Dist), 2005**

University of Bradford  
Bradford, UK

**B.S., Computer Science & Accounting**

University of the West Indies  
Barbados

**Certified Information Systems Auditor**

(CISA – non-practicing)

Front End Developer for this regulatory software company. Focus primarily in custom built WordPress development compliant with AODA and WCAG (AA) guidelines. Sample sites: [thentia.com](http://thentia.com) and [abrda.ca](http://abrda.ca)

**Application Support Analyst**

08/2017 to 04/2019

CIBC, Toronto

As a contributing member of the Agile Development team, developed backend services in a fast-paced environment for a subsidiary's mobile/Internet retail banking platform.

- Conceptualized multiple RESTful APIs across a full technology stack including Java, Maven, MS SQL, Git, WebSphere Liberty, and Postman.
- Collaborated with remote team members to build an award winning, number one ranked mobile banking application in the Caribbean.

**System Developer**

12/2008 to 06/2017

CIBC, Barbados

- Established ETL and an Intranet application that accurately calculated and processed the Bank's largest customer refund.
- Oversaw ETL development to enable bulk card account crediting, limit increases, and card replacements - reducing CSR time commitments by an average of 4-5 hours daily.
- Conceived and built a web application to archive dormant credit card accounts so that they could be transitioned from the bank's card processor to internal systems, saving USD \$300k+ annually.
- Conceptualized, designed, and created a .NET MVC web application that enabled Marketing to easily produce/distribute targeted marketing emails that reached significantly more customers and concurrently removed technology staff involvement.
- Collaborated with a software vendor to lower customer onboarding times by 50% with a highly customized BPM web application.
- Received the CIBC Technology department's Quarterly Award (04/2017) in recognition of process improvements with the implementation of the automated process for stamp duty.

*Additional experience:*

**Senior Web Developer, BrightSquare, Inc., Barbados.**

**Web Developer, Insite, Inc., Barbados.**